

# Frequently answered Questions (FAQ)

**Destination** : Egypt

**Duration** : 5 day trip: Cairo & Alexandria

## On arrival in Egypt

**1) How am I received at the airport in Cairo?**

A) Our Guest Relations Executive will be waiting for you with a name board before Immigration for flights arriving in Terminal 1 and Terminal II. For flights arriving in Terminal III the Guest Relations Executive will be waiting with a name board outside Immigration. He/she will assist you in Immigration, customs and baggage and transfer you to the private car to the hotel

**2) How long it would take for me to clear the formalities at the airport and how long it would take me to reach the hotel?**

A) We estimate that it would take about 45 minutes to clear the formalities at the airport and an additional 45 minutes to reach the hotel

## On my itinerary on Day 1- Belly dancing show with dinner served on board

**3) How does my 1st day be after I check in to the hotel?**

A) You can take about a few hours to freshen up at the hotel. Your personal guide would be waiting for you in the lobby around 6.30 PM and transfer you in the private car to the Nile boat. Normally the boat sails at around 7.15 PM and the program last about 1 hour and 45 minutes. Then after that you are dropped back to the hotel in a private car. Over night at the hotel in Cairo

**4) What sort of dinner do I expect at the Nile boat?**

A) The normal dinner served is a 3 course meal either a standard buffet or fixed meal plan. If you any preference on meal like vegetarian etc, please inform us or the guide who will ensure that your request is adhered to. Beverages are not included in the dinner and should you consume any, then you can settle it directly.

## On my Itinerary on Day 2: Memphis, Saqqara, Dahshur, Giza and Sound and Light show

**5) How will my day 2 be in Cairo?**

A) We recommend that you leave the hotel by around 8.00 AM after breakfast at the hotel. Your private guide and driver will be waiting for you in the lobby. The first stop is Memphis which about 45 minutes drive from Cairo. You can budget about 30 minutes to see the Open Air Museum. Saqqara is just 10 minutes drive and you may require about an hour. You will take about 20 minutes to reach Dahshur. Again you may have to spend about 1 hour in Dahshur to see the Red & Bent Pyramids. After lunch in a local restaurant you can proceed to Giza for a guided tour of the 3 Pyramids, Sphinx and Solar boat museum to which you may need about 2 hours. You could end the day with the sound & light show in English depending on the timings and show last about 1 hour. After that stop over in a restaurant near the Pyramids and transfer back to the hotel

**6) Are the entrance inside the Khufu's Pyramids included?**

A) Yes, we are one of the very few companies where entrance inside the Khufu's Great Pyramid is included. Since only about 300 tickets are issued every day with restricted entry. For your assistance we will purchase the tickets in advance so that you are guaranteed entry inside the pyramids. In some unlikely case for some reasons beyond our control, if the tickets are not available then the cost towards the entry inside Khufu's great pyramids will be refunded to you. We even purchase the main tickets for Pyramids and other sights in advance to that you can save that precious time waiting for the tickets to be purchased to see the Step Pyramid of the Pyramid of Teti

**7) Are entries inside Khafre's pyramid & Menkaure Pyramid included in my tour package?**

A) No, it is not included mainly due to want of time. However if you wish to enter inside Khafre's pyramid you can ask your private guide to purchase the tickets and the cost of the tickets inside Khafre's pyramid is extra and you can pay it directly there. Visitors are no longer allowed inside Pyramid of Menkaure

**8) I have heard & read that there are other sights in Saqqara, why is it missed out in the program?**

A) Yes your itinerary for the day is carefully planned to see the most important sites with an ample time. I am sure that you would agree that is quite impossible to cover every thing in such short span of time, considering the distance, closing time of each sites etc. Rest assured we have ensured that you see more than any body else.

**9) How will my day 3 be? Egyptian museum, Citadel & Khan El Khalili market?**

A) Again we recommend that you leave at 08:15 after breakfast to the Egyptian museum first as it starts by 9.00 and it is best that you are there early so that you can avoid the rush inside. While again it is impossible to see the Egyptian museum properly in 1 day for that matter any museum in the world. Your guided tour would take about 3 hours again more than any body else. Then after lunch visit the Citadel which you would need about 1 hour to see and then drive down to Khan El Khalili market for shopping. After dinner in a restaurant you are transferred back to the hotel

**10) Is entrance to the mummies section included in the Egyptian museum?**

A) Yes, again we are the very few companies where the entrance inside the mummies section is included as part of the package cost.

**11) Any other basic things I need to know before I enter the Egyptian museum?**

A) Cameras are not allowed inside the museum and it is best that you leave in the car which is very safe as the driver will take care of your belongings. It is no point carrying the cameras as it will be confiscated any way at the entrance and you must deposit it at the entrance. Inside the museum please do not touch any exhibits and please follow the instructions of your private guide for an overall good experience of the Egyptian museum

**12) In Khan El Khalili market will my private guide assist me in shopping?**

A) Yes of course the private guide will brief you on the shopping that can be done before hand. But he will not assist you in any bargaining with the shop keeper, will not try and influence you in purchasing anything or carry back your shopping bags to the car.

**13) What are the things I can buy in Khan El Khalili market?**

A) Our Egypt destination Guide book contains a section on shopping which gives you a good idea on things to purchase in Egypt. Please contact our office on FREE copy of this useful book

**14) How will my day 4 be? Day trip to Alexandria**

A) Since Alexandria is about 3 hours away from Cairo and with the bustling traffic we recommend that you depart from the hotel around 7.30 AM after breakfast, the guide will be waiting for you in the lobby. The total sightseeing in Alexandria would be about 5 hours and you drive back to Cairo, arrive late evening and after dinner you are dropped back to the hotel. Lunch of course is a restaurant in Alexandria

**15) There are more sights to see in Alexandria? Why am I shown only these sites?**

A) Again if you wish to explore Alexandria, you would require atleast 3 full days on a bare minimum. Hence for one day trip, we have chosen the best sites, Of course if you still have time the your private guide can assist you and take you to the places. The entrance tickets and other costs are of course will be extra and you can pay it directly there

**16) Have I covered Cairo & Alexandria enough?**

A) Well in a 5 day trip, you have certainly seen more than any body else as we offer more than any other tour operator. But then there are so many things to see and do in Cairo for that matter in Egypt and you would require weeks to see & explore sights

**17) Is the private car & guide are for the full day?**

A) Yes, the private guide and the car is available to you from the time they pick up at the appropriate or agreed upon time and ends with dinner and you are dropped back to the hotel

**18) I might be free on some the evenings? Can I use the car for late night outings?**

A) Yes, it would be at additional costs. Should you wish to do that, kindly contact our local partner who will intimate you the additional cost and will organize for a car for you. You can pay directly there.

**19) What do I do on the last day?**

A) In the last day after breakfast you can check out of the hotel and transfer to the airport, enroute you can stop over for a guided tour of Coptic museum which would take about an hour. Then a drive to the airport would be an additional 1 hour. Normal check in time is 2 hours before departure. So based on your flight departure you can plan and accordingly inform your local guide. The meals for the 5 day package starts with dinner on Day 1 and end with breakfast on Day 5.

**20) What are the other basic services I can expect from my private guide?**

A) Your private guide is basically provided to take you to the sights and explain to you about each sites and take you to the appropriate restaurants. He will provide assistance to you in terms of converting currencies, purchase of telephone cards. He is certainly not available for any errands.

**21) If I want cover some additional sights on my own, can I do it?**

A) Yes, you can do it, should you require a car and or guide, please contact our local partner who will be glad assist you. In case you wish to travel by local taxi or public transport, then please consult your private guide who will provide you all assistance.

**22) I am beginning to wonder, is my 5 day trip to hectic & tiring?**

A) We have tried and ensured that you see maximum sights and time to relax. Our itinerary is carefully designed keeping all the factors in mind. So in your own interest it is best to leave on time and stick to the itinerary and plan as suggested by us.

**23) Is mineral water or beverages included in my package?**

A) We are afraid it is not included. Normally the hotels provide complimentary limited bottles in the room. But you can always purchase it at any shop enroute. Please inform your driver who will stop by and purchase it on your behalf. Similarly during lunch or dinner at the restaurants, any alcoholic or non alcoholic beverages are not included in the package

**24) Are my belongings safe in the car and or in the hotel rooms?**

A) In the hotels it is best to deposit valuables and documents like passport, tickets etc in the safe deposit lockers. In the car since it is under the supervision of the driver it is safe. Of course please ensure that your luggage are locked in an unforeseen circumstance should there be any damage or theft neither us or our partner will be held responsible.

**25) On departure to Cairo International airport?**

A) Our partners are aware of the your return journey with regard to Flt #, Airline, ETD etc and you will be dropped at the appropriate terminal in a private car. They will ensure that your flights & meal request are reconfirmed atleast 72 hours before departure as we would be sending them a copy of your air ticket. On arrival in Cairo international airport, check in, immigration, customs and security are pretty smooth. For more information on Cairo International airport's facilities please visit their web site: [www.cairo-airport.com](http://www.cairo-airport.com)



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